

Kings Heath Squash Club

Online Booking System configuration rules

Price of court	£3 adult members; £1 junior members; No guest fee No difference in the price of peak/off-peak courts
Booking of peak courts	No member can book more than two peak courts per week (Monday to Friday 5pm to 9pm)
Cancellation policy	Members who cancel a court at any time get charged full price of £3 unless another member books the court in which case they get a full refund.
Block bookings	Team nights – Mondays 7.20 – 11pm at various points throughout season Tennis/School sessions – Wednesday afternoon and Saturday morning Coaching – Saturday and Sunday morning, individual coaching sessions booked by club member being coached so that court fee can be debited from their account
How far in advance can courts be booked?	2 weeks – from the time the court becomes available e.g. 8pm court on 15 th March becomes available at 8pm on 1 st March.
Time of court	50 minutes
Additional time	Extra 10 minutes by initiating fob after court booking, if no one booked court afterwards. Charged a pro-rata amount – 10 mins = 60p
Grace period	10 minutes either side of court if no one has booked court preceding or court after
Format of username	First 3 letters of First Name and Second 3 letters of Surname.
Payment options	Online or cash behind the bar, kiosk will not take coins
Light activation	Using fob or automatic if opponents name entered at time of booking
Fob distribution	Free fob issued to existing members, £5 charge if they lose it. New members pay £5 deposit for fob to encourage them to return it should they leave.
Administrators	Ian Rocky, Jon Broomhall and Bill Voisey
Booking on the day	No restrictions and part courts can be booked if you just turn up (e.g. £1.50 for 25 mins)

